



## **2009 NEW YORK LIBERTY SUBSCRIBER RENEWAL INFORMATION**

Enclosed is your Liberty ticket subscription renewal invoice for the 2009 season. The following is a breakout of the season:

- ♦ **One (1) pre-season game at Madison Square Garden**
- ♦ **Seventeen (17) regular season games at Madison Square Garden**

### **SUBSCRIPTION PAYMENT INSTRUCTIONS**

You have two payment options. Payment of either the **FULL AMOUNT** or **ONE-SIXTH** of the total amount due must be **received no later than Friday, January 16, 2009.** Details for payments under either plan are provided below.

\*All subscribers have the opportunity to pay for their season subscription on-line via My Liberty Account Manager. See details below for complete information. My Liberty Account Manager can be accessed through the New York Liberty website: [www.nyliberty.com](http://www.nyliberty.com).

#### **ONE-PAYMENT PLAN**

- Payments may be made by check, money order or credit card (American Express, Visa, MasterCard, Diners Club & Discover). Cash payments will not be accepted. All payments may be made by mail, in person at the MSG Box Office or on-line through My Liberty Account Manager. Credit card payments may also be faxed to 212-465-6075.
- Checks and money orders must be made payable to Madison Square Garden. Please be sure to include your account number on your check or money order.

#### **SIX-PAYMENT PLAN**

- **Only credit card payments will be accepted for the SIX-PAYMENT PLAN. The credit card used for this payment must have an expiration date later than June 23, 2009 and may not be cancelled prior to that date. Multiple cards will not be accepted and you may not change the credit card being used to make these payments after the initial charge has been processed. You will not receive any additional invoices.**
- Your credit card will be charged 1/6 of the total amount due upon receipt and will then be automatically charged 1/6 on the following dates:
  - November 21, 2008 – payment #1
  - February 23, 2009 – payment #2
  - March 23, 2009 – payment #3
  - April 23, 2009 – payment #4

- May 23, 2009 – payment #5
- June 23, 2009 – payment #6

**Check or cash payments will not be accepted for the SIX-PAYMENT PLAN.** All payments may be made by mail, in person at the MSG Box Office or on-line through My Liberty Account Manager. Credit card payments may also be faxed to 212-465-6075.

**If paying by credit card please supply the following information:** credit card being used, credit card number, expiration date, name on credit card and billing address. Your signature is also required in the space provided on your invoice.

If mailing payment, RETAIN THE TOP PORTION of your invoice and return the bottom portion of the invoice using the envelope provided, or mail to:

**Madison Square Garden  
Season Subscription Department  
New York Liberty  
2 Pennsylvania Plaza 15<sup>th</sup> Floor  
New York, NY 10121**

**NOTE:** Payments will be processed when received.  
Payments WILL NOT be accepted by telephone.

### **On-Line Payment Information**

All subscribers can access our convenient on-line payment feature through [My Liberty Account Manager](#) using your account number and PIN. Whether you are electing to pay for your season subscription by the "One Payment Plan" or by the "Six Payment Plan," the full or initial payment must be made no later than November 21, 2008.

To pay for your season tickets on-line:

1. Click on [My Liberty Account Manager](#)
2. Enter your account number and pin number
3. Select "Pay Invoice" option
4. Follow on-line steps for payment

**NOTE:** Forgot your Account Number and PIN? To obtain your account number, refer to the upper left-hand corner of your subscription renewal invoice. To obtain your PIN number, simply log onto [My Liberty Account Manager](#) and access the "FORGOT YOUR PIN?" link. If you have an active email address on your account your PIN number will be emailed to the address on your account.

### **BUSINESS HOURS**

Season Subscription Department: Monday through Friday, 9:00a.m. - 6:00p.m.

Please note Season Subscriptions also offers an after-hours voice mailbox for your convenience as well as a 24-hour, seven-day-a-week e-mail box should you choose to communicate with us on-line. Voice



### **ADDITIONAL SEATS**

If you are interested in purchasing additional subscription seats, please check the appropriate box on your invoice and indicate the number of additional tickets you are interested in. **Requests for additional seats will not be processed without timely payment of your current subscription and will not be determined until the completion of the renewal process. Your tenure as a season subscriber will be considered in determining your eligibility for additional seats.** Please note that additional seats may not be near your current seats although every effort will be made to accommodate your request.

### **TO RECEIVE YOUR TICKETS**

You have the option of having tickets sent to the address of record for a \$15.00 shipping fee or you may elect to pick your tickets up at the Madison Square Garden Box Office. **Please check the appropriate box under Payment and Shipping Information on your invoice to indicate how you would like to receive your tickets.**

#### **SHIPPING FEE**

- Shipping Fee of \$15.00 is included in total "Total Amount Due" portion of invoice.
- Tickets will be shipped **only to the address of record.**
- Someone must be available to accept delivery of your tickets.
- You will receive a letter prior to delivery of tickets indicating expected delivery date.

#### **TICKETS HELD AT BOX OFFICE**

- You will receive a letter indicating when tickets are available for pick up.
- Only the Subscriber whose name appears on the enclosed invoice may obtain Tickets from the Madison Square Garden Box Office. **No one else may pick up your tickets.** The invoice and two forms of identification are required (including picture I.D.) in order to pick up tickets.
- Deduct the \$15.00 shipping fee indicated on invoice.

Please call the Season Subscription Department at (212) 465-6050 or (212) 465-6073 if you require additional information.

**Madison Square Garden and the New York Liberty thank you  
for your patronage and we look forward to another successful season**