

SEASON TICKET HOLDER INFORMATION

Please read ALL of this information as it will answer many questions you may have this season!

- You will receive **2 (two) Free Ticket Vouchers per seat**. The vouchers will be mailed to you with additional season ticket info. You may redeem these vouchers at the Philips Arena box office or mail them to the Atlanta Dream Office at:
83 Walton St. NW
Ste. 500
Atlanta, GA 30303
- **Season Parking** is available in the Gulch Lot (\$95) or the Centennial Deck (\$185). Parking will be mailed separate from your season tickets. Anyone interested in season parking, *including courtside season ticket holders*, need to contact their account rep. [Click here for the 2009 parking form.](#)
- **Account Manager** is a very useful tool to you! You can forward your tickets to friends (there is a \$1.95 fee), change your address, or even re-print your tickets if you left them at home. You can access Account Manager from the Atlanta Dream website, under the Season Ticket Holder section. You will need your email address, password and PIN to log onto your account manager. You will receive your PIN in the season ticket info that will be mailed to you.
- **Purchase Additional Tickets** at your discounted season ticket price! If you want to purchase additional tickets for a game this season and not pay the box office price and Ticketmaster fees contact your Customer Service Coordinator, Jacquie Tatman. Her contact info is:
Jacquie.Tatman@AtlantaDream.net
Phone: 404.954.6663
- **Team Media Guides** are available online at <http://mediacentral.nba.com/>. You will have to sign up for an account, but it's free!

Account Name – Only the account holder will be able to make changes to an account and manage the tickets on that account. All change requests must be submitted to customerservice@AtlantaDream.net

- **Lost/Stolen Tickets** – if your tickets become lost or suspect them of being stolen, first a police report must be completed. After the report is completed, please contact your account rep and we will reprint your tickets (thus cancelling your original set). The box office will not be able to re-print tickets on the day of game. If you forget or misplace your tickets for an individual game, you can reprint your tickets through account manager.

If you have not received your tickets in the mail by **Friday, May 15th**, please contact your account rep and we will begin the process to re-print your season tickets.

- **Post- Game Autograph Vouchers** will only be made available to groups and single game buyers as we hope to give all of our fans the opportunity to get an autograph and meet our players. To guarantee our season ticket holders get every opportunity to get autographs from the entire Dream team, we have added additional exclusive opportunities for season ticket holders only throughout the season (See below). Therefore, we ask for your understanding in allowing other fans to meet our players post-game.

- **Season Ticket Holder Events** - As season ticket holders, we offer you many opportunities throughout the season to meet the team and get autographs. We ask that you please be respectful of the players during these events. Our players have a busy schedule and are usually only available for a short amount of time, this is why we ask that you only bring one item to be signed by each player and please refrain from posed photos with the players.
 - **Mark Your Calendars** for these exclusive Season Ticket Holder Events!
 - Saturday, May 30th** – Open Practice & Team Autograph Session @ Georgia State University - Early Afternoon. This is your chance to meet the 2009 team and see them in action.
 - Saturday, June 20th** – Open Practice @ Suwannee Sports Academy – Afternoon. Come check out the team’s new practice facility.
 - Tuesday, June 30th** – Pregame Panel Discussion featuring ESPN broadcasters & Teresa Edwards. This event will be at Philips Arena prior to the game.
 - Friday, September 11th** – Fan Appreciation Night, the entire team and coaching staff will be available for autographs after the game!
 - **Additional Season Ticket Holder events** (you’ll receive info at a later date)
 - Chalk Talk with the Coaching Staff** – this opportunity is available for season ticket holders who have purchased tickets at \$699 level and above
 - Arena Tour** – exclusive opportunity for courtside season ticket holders
 - *to upgrade your seat location to attend the additional event, please contact your account rep.

- **Season Ticket Holder Benefits** – check out all of the great benefits you receive as a full season ticket holder (excludes Anytime Plans) on the [Season Ticket Holder Benefits page!](#)